

## Flexible

- Calls are placed on a schedule set by you
- System detects answering machines and leaves a message
- Personalized greeting
- Option to play another message following the appointment info with more information
- Option to remind select patients a week in advance *and* a day in advance for appointments placed far in advance
- Option to send email reminder for patients with email addresses
- Option to “press 1” to transfer for appointment changes
- Cancel any time with 30 days notice

## Complete

- All telephone and long distance charges included
- Easy to budget: costs are *per appointment*, not per call!
- No equipment, software, or support to purchase
- Consolidated billing
- Emailed reports
- HIPAA compliant

*Your patients will realize the benefits:*

- *Reduced missed appt.'s*
- *Reduced overbooking*
- *Reduced wait times!*

## Contact Us

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If your practice currently provides appointment reminders and confirmations manually, then you already know the benefits of reducing the number of missed appointments. Missed appointments waste time, valuable resources, and the opportunity to care for other patients.

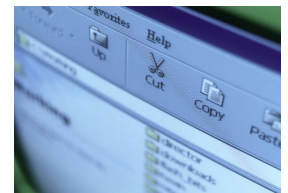
Whether your organization needs to confirm hundreds or thousands of appointments a day, let us show you how automation using IVR (Interactive Voice Response) can work for you.

*Reducing missed appointments  
maximizes opportunities  
to care for your patients*



## How does it work?

1. Appointment information is automatically extracted from your scheduling system and fed into our CallNotice dialing system via secure internet access.
2. Calls are placed daily based on the calling schedule you choose. (eg. 9:30am to 7:30pm)
3. A personalized message is played when an answer is detected, whether by a person or an answering machine, or the system retries if there is a busy signal or no answer.
4. The first name and appointment time is played, for all appointments on the same day with the same phone number. (i.e. only 1 call for multiple appointments on the same day!)
5. More personalized information can be provided if desired following the appointment time (eg. appointment location, pre-appointment instructions).
6. The called party can optionally press 1 to transfer to your office.
7. Reports are provided for any unconfirmed appointments.



## Will it work with our Appointment Scheduling Software?

Whether you are using Medical Manager® software from WebMD, IDXtend® Healthcare from IDX, other 3rd party software or your own database solution, our application will interface to your appointment data or access an exported appointment file via the internet.

## Multiple Doctors? One Bill

Our system allows the setup of multiple offices or doctors within one account, supporting different requirements for each, including:

- Appointment data
- Calling schedules and frequency
- Greetings

*Save time, phone lines,  
and computer access  
by letting CallNotice  
make the calls!*